



MMM Münchener Medizin Mechanik GmbH. Protecting human health.

Document and Regulatory Affairs Management using ⁴PEP

MMM has been operating worldwide as one of the leading system providers of cleaning, disinfection, and sterilization devices for the healthcare and life sciences sectors. With a full portfolio of products and services pertaining to sterilization and disinfection systems for hospitals, scientific institutes, laboratories and the pharmaceutical industry, MMM has consolidated its position as a key quality driver and innovator in the German and international markets. A total of 1200 employees apply their expertise and dedication to the mission of MMM. Using ⁴PEP **Document and Regulatory Affairs Management**, MMM Group ensures that the tremendous quality requirements of the medical technology industry are met in an efficient and practice-oriented way.

“⁴PEP Document and Regulatory Affairs Management is surprisingly flexible. Even if you are not an SAP power user, the product makes work much easier. Thanks to the professional support of ILC’s consultants, we were able to adapt the system well to our specific needs.”

Waltraud Behr,
Design and Regulatory Documentation



Company

- name: MMM Münchener Medizin Mechanik GmbH
- locations: Planegg (München), Stadlern, Peiting and Brünn
- industry: Medical Technology
- products: Sterilization and disinfection systems
- revenue: EUR 141 million (2020)
- employees: 1,200 worldwide
- www.mmmgroup.com

Initial Situation and Challenges

- a multitude of different documents
- a multitude of doubles
- a lack of transparency concerning processes and document versions
- collaboration across different locations
- decentralized document storage

Solution

- management of documents in redundancy-free, hierarchical document structures
- straightforward filing structure – identical for all series
- transparent lifecycle of documents / approval dossiers with version management, scheduling, reminder functions and status messages
- centralized storage – independent of locations and directory structures

Customer Benefit

- an identical document structure for all series
- no more multiple filing – no more doubles
- access and storage by all authorized persons on one platform
- up-to-date data at one glance
- completeness – missing documents easily identifiable
- simple download of documents from Approval Management