



Daimler Truck AG – FOR ALL WHO KEEP THE WORLD MOVING

New Prototype Process (NPP) based on ⁴PEP

More than 120 years ago, Daimler founded the modern transportation industry with its trucks and buses. Today, with Daimler Trucks & Buses, they are one of the largest global commercial vehicle manufacturers in the world, with more than 35 primary facilities around the globe and approximately 100,000 employees. They bring seven brands under one roof: Bharat Benz, Freightliner, FUSO, Mercedes-Benz, Setra, Thomas Built Buses, and Western Star. In 2018 Daimler Trucks and Daimler Buses delivered a total of more than one-half million trucks and buses to customers. Daimler Truck AG achieves transparency and standardization with 4PEP Sample and Prototype Management from ILC.

*„NPP and ⁴PEP
revolutionized our process!“*

*Dr. Larissa Sapronov
NPP, Pool Car, Support MB Truck Group
Department ITC/EE
Daimler Truck AG*

Company

- Daimler Truck AG
- location: Stuttgart and more than 35 primary facilities worldwide
- industry: Mobility
- products: Commercial vehicles, buses
- employees: 100.000 (2019)
- revenue: 35 Mrd EUR (2020)
- www.daimler-truck.com

Initial Situation and Challenges

- many different processes in the departments
- various IT systems involved
- redundant data
- too many stakeholders participating in the process

Solution

- ⁴PEP as the central system with defined interfaces
- one data base - Single Source of Truth (SSOT)
- integrated and standardized process
- process reliability despite maximum flexibility

Customer Benefit

- significantly faster processing of topics
- single point of contact
- lead time „new engine“ reduced by 28 % with NPP compared to before
- integrated processes result in 79 % less coordination effort

DAIMLER