



## Sartorius AG – Partner for the Biopharmaceutical Industry and Laboratories

### Consolidated product information using the reference solution by ILC

Sartorius is an international leader in the supply of pharmaceutical and laboratory equipment. With innovative products and services, Sartorius helps customers worldwide to implement complex and quality-critical processes in the biopharmaceutical industry and in laboratories safely and economically. The implementation of the components **Product Master File** and **4PEP Engineering Change Management** on the basis of ILC's reference solution opens up promising, additional growth potential for Sartorius.

*“With the implementation of **Product Master File** and **4PEP Engineering Change Management** on the basis of ILC's reference solution, a majority of our requirements was mapped. We are very satisfied with the execution of the tasks and the concrete project results. ILC's team gave us outstanding support in every way.”*

Michael Bogus  
Manager of IT PLM Services



#### Company

- name: Sartorius AG
- headquarters: Göttingen, and also 50 sites in over 30 countries
- industry: Medical
- products: Biopharmaceutical and pharmaceutical, public research, chemical and food
- revenue: 2.336 bn EUR (2020)
- employees: 10,600 (2020)
- www.sartorius.de

#### Initial Situation and Challenges

- Harmonization of the global change management
- Replacement of paper-based processes
- no transparency concerning the entire change sequence
- no digital signature for approval processes
- Integration into SAP processes and objects

#### Solution

- very high flexibility of the solution
- standard SAP GUI and web-based
- Change Management and Product Master File from one source
- Interaction of the modules
- License structure not user-dependent

#### Customer Benefit

- Lean, three-step authorization concept
- 60 percent mapping of the requirements with Change Management and Product Master File
- standardized processes worldwide and transparency across the entire change process
- integrated view of the product structure