



## Richard Wolf GmbH- SPIRIT OF EXCELLENCE

### Fast and efficient Master Data Management with <sup>4</sup>PEP

Richard Wolf's success story, which spans more than 100 years, centers around the endoscope. The rigid and flexible endoscopes for diagnostics and therapy are used in the areas of arthroscopy, surgery, gynecology, laparoscopy, ENT, thoracoscopy, urology and visualization. The company, whose headquarters are in Knittlingen, also offers **individual solutions** in the areas of ESWL (extracorporeal shock wave lithotripsy of urinary calculi), ESWT (extracorporeal shock wave therapy) as well as for the industrial use of endoscopes. For an **efficient Master Data Management**, the medical technology manufacturer relies on the expertise of ILC <sup>4</sup>PEP.

*“With <sup>4</sup>PEP Master Data Management, we were able to significantly cut the time needed for the creation of our material masters.”*

Steffen Bauer, Head of IT

#### Company

- name: Richard Wolf GmbH
- location: Knittlingen, worldwide 14 branches and 130 distributors
- industry: medical technology
- products: products for endoscopic diagnostics and therapy
- revenue: 169.4 m EUR (2019)
- employees: 1,184 global
- www.richard-wolf.com

#### Initial situation and challenge

- introduction of a harmonized master data process
- covering of the requirements of all corporate departments
- replacing of existing paper-based processes with an integrated IT solution

#### Solution

- user-specific limitation of the data fields that are to be maintained in the cockpits
- maintenance in an interface similar to Excel
- efficient, partially automated, rule-based creation of master data which spans across organizational levels
- process control through workflow

#### Customer benefits

- higher master data quality** without errors
- quicker material maintenance processes
- complete transparency** of the material creation at the push of a button

